GENERAL TERMS AND CONDITIONS ARNHEM SIDECAR TOURS

ARNHEM SIDECAR TOURS (AST)

Arnhem Sidecar Tours is a tour operator that provides tours in and around Arnhem with a motorcycle with sidecar. Participation is at one's own risk and one has to follow the instructions given by the driver / tour guide.

TOURS

The booked tour. AST has a number of standard tours in the range from which can be chosen. The specified duration and length of the tour is indicative. This can be longer or shorter, depending on what we encounter on the way, the conversations we have and maybe because we suddenly feel like taking a longer break along the way.

URAL CT SIDECAR

The Ural cT is our Russian means of transport during the tour. It has room for 3 people. At the front is the driver and also your tour guide. For the guests there is 1 place in the sidecar and 1 place on the saddle at the back. During a tour there is the possibility to change between the place in the sidecar and the saddle at the back. It is not possible to drive the motorcycle yourself. Renting without a driver is also not possible.

CONTACT

AST can be reached via the booking module on the website. In addition, we can be reached by e-mail at info@ arnhemsidecartours.com. AST can be reached by phone on +31638967400, preferably use the WhatsApp to ask your question, unfortunately I am not able to speak to you by phone at any time.

BOOKING

Reservations can be made via the reservation module on the website. Here you can choose a tour and reserve a time slot in the AST agenda. If the desired time slot is not listed or it is not possible to make a reservation at the desired time, please send me a message via WhatsApp. Maybe I can scroll in the calendar!

CANCEL

In case of cancellation of a booked tour, up to 48 hours in advance, we will reimburse 100% of the costs paid (excluding any transaction costs). Between 48 and 24 hours, we will reimburse 50% of the costs paid (excluding any transaction fees). For cancellations less than 24 hours before the start of the tour, no refund will be possible. Exceptions are predicted persistent rain or extreme weather conditions such as snow or ice.

WEATHER

In case of predicted persistent rain or extreme weather conditions, there are 3 options:

- We plan a new time on another day. Hope the weather is better then!
- We decide to go anyway! After all, you have packed your raincoat!
- Cancel. Unfortunately, we cancel and the party is off. We reimburse 100% of the costs paid (excluding any transaction costs).

MEANS OF TRANSPORT

Our means of transport is an Ural cT. In (verry) exceptional cases it can happen that a tour can't start because the technology leaves us in the lurch. In that case we will reimburse 100% of the costs paid. If during the tour there is a technical defect that prevents us from continuing the tour, AST will provide (replacement) transportation to the end point. In that case it is not possible to continue the tour and reimbursed 100% of the costs.



START AND END POINT

Start and end point for all tours is our pick-up point, the Jacob Groenewoud Plantsoen, next to the intersection Kadestraat/ Nieuwe Kade. In consultation it is possible to choose another start or end point.

WHAT TO BRING

We take care of the helmets and gloves. The helmets and gloves have been disinfected by us in advance and we have helmet caps for you to use.

Bring your own: booking email, a jacket, photo camera and in summertime your sunglasses and of course sunscreen.

AVG / GDPR

We use your personal information you have provided through our site to book the tour to tune everything about the tour. For this purpose we will keep your details for a maximum of 2 years after the tour you have booked / passing on your details.

You can at any time request our privacy statement, request your information or submit a request to be forgotten.

BART DIERSEN

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Scan my VCard and send me a WhatsApp!